

## **QUALITY STANDARDS IN HEALTH CARE: URAC ACCREDITS LOCAL CASE MANAGEMENT COMPANY**

Raleigh, N.C. - Southern Rehabilitation Network, Inc. announced today that it has been awarded Full reaccreditation for case management services from URAC, a Washington, DC-based health care accrediting organization that establishes quality standards for the health care industry. The re-accreditation is awarded for case management services provided by Southern Rehabilitation Network, Inc.

Kathy Thaman, MS, CRC, CLCP, MSCC, Vice President of Products and Services at SRN, stated, "The standards of quality established by URAC are very high, consumer oriented and demand the utmost from the company's professional staff of nurses and vocational rehabilitation counselors in the provision of case management services. Attainment of this reaccreditation is attributable to the high quality of work done by SRN case managers across North Carolina, South Carolina and Virginia. "

Jane Rouse, RN, MS, CRC, CCM, CDMS, LPC who is President of Southern Rehabilitation Network, Inc. stated the company provides a wide range of services, but that case management of workers' compensation clients represents the majority of case management provided by the company. Case management includes assessment of the consumer's needs, assistance with coordination of medical care, development of a case management plan with the consumer, plan monitoring, facilitation of communication between the parties involved in the consumer's care, and return to work within appropriate guidelines.

"By applying for and receiving URAC Case Management accreditation, Southern Rehabilitation Network, Inc. has demonstrated a commitment to quality healthcare," said Alan P. Spielman, URAC President and CEO. "Quality healthcare is important to our nation's welfare and it is important to have organizations who are willing to measure themselves against national standards."

URAC has accredited hundreds of organizations that provide all types of case management services, in both health and workers' compensation settings – helping ensure that their case management offerings are of the highest quality. URAC designed the standards to fit organizations that provide telephonic or onsite case management services in conjunction with a privately or publicly funded benefits program across settings and specialties. Accreditation or certification is available depending on the type of organization and services being offered.

URAC, an independent, nonprofit organization, is a leader in promoting health care quality through accreditation and certification programs. URAC's standards keep pace with the rapid changes in the health care system, and provide a mark of distinction for health care organizations to demonstrate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all

stakeholders are represented in setting meaningful standards for the health care industry. For more information, visit [www.urac.org](http://www.urac.org).

For more information on Southern Rehabilitation Network, Inc., visit [www.southernrehab.net](http://www.southernrehab.net).